



In collaboration with:



PATIENT SAFETY WORKSHOP

FEE
RM 750.00

Price Exclude of GST 6%

CONTACT US NOW



Target Participants

- Clinicians / Medical Staff
- Quality Managers
- Risk Managers
- Patient Safety Officers
- Nurses
- Allied Health Staff
- Other Hospital Staff

Workshop Objectives :

- 1 Enhance awareness on patient safety and the importance of healthcare quality and patient safety initiatives in the delivery of services.
- 2 Introduce the participants to Quality Improvement Tools to facilitate healthcare providers to resolve problems encountered while delivering services to achieve health care improvements.
- 3 Understands the healthcare provider's roles and responsibilities in working collaboratively on the WHO Patient Safety Solution and Malaysian Patient Safety Goals to ensure patient safety.
- 4 Introduce participants on write up proposals for quality assurance studies/research for continuous improvement and presentation of papers at international/national conferences & healthcare journals.

Expected Outcomes

Following the workshop, participants will be expected to:

- 1 Better understand Patient Safety issues in the local healthcare system and able to identify relevant initiatives for healthcare services improvement.
- 2 Able to use Quality Improvement Tools to address Patient Safety issues at the workplace.
- 3 Able to implement and report on the Malaysian Patient Safety Goals.
- 4 Prepare proposal papers for quality assurance studies/research and submission for presentation at international/national conferences.

+603 2681 2232

patientsafety@msqh.com.my

Contact : Hidayat Fathi / Rebecca John

4 - 5 December 2017



DEWAN AMINUDDIN BAKI

LEVEL 1, WISMA SEJARAH, 230 JALAN TUN RAZAK,
50400 KUALA LUMPUR, MALAYSIA



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Programme

Day 1: Monday, 4 December 2017

Time	Programme
8.00 am	Registration
8.30 am	Welcome Address and Briefing
8.45 am	Patient Safety by <i>Assoc. Prof Dr Kadar Marikar, CEO MSQH</i>
9.45 am	Video "Patient Safety"
10.30 am	Tea Break
10.45 am	"FISH BONE" Analysis
11.15 am	Group Work
11.45 pm	Group Presentation
12.00 pm	Root Cause Analysis (RCA)
12.30 pm	Group Work RCA
1.00 pm	Lunch
2.00 pm	Group Presentation (RCA)
2.15 pm	WHO Patient Safety Solutions and Malaysian Patient Safety Goals by <i>Dr. Nor'Aishah Binti Abu Bakar Public Health Physician and Head of Patient Safety Unit, Quality in Medical Care Section, Medical Development Division, Ministry of Health, Malaysia</i>
3.30 pm	"Plan, Do, Check, Act" (PDCA) Cycle
4.00 pm	Group Work "PDCA"
4.30pm	Group Presentation
4.45 pm	Wrap up
5.00 pm	Tea Break & End of Day 1

Day 2: Tuesday, 5 December 2017

Time	Programme
8.00 am	Registration
8.30 am	Session I Preparation of proposal for Quality Assurance Studies/Research <i>Dr Norizan Bt Rosli Unit Manager, CRC Hospital Sungai Buloh</i>
10.15 am	Tea Break
10.30 am	Session II Preparation of proposal for Quality Assurance Studies/Research <i>Dr Norizan Bt Rosli Unit Manager, CRC Hospital Sungai Buloh</i>
12.30 pm	Wrap up
1.00 pm	Lunch & End

REGISTRATION FORM

Organisation/Institution:

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Email:

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Meal Preferences: Please tick Vegetarian (No of pax(s))
 Non-vegetarian (No of pax(s))

PARTICIPANT(S) DETAILS

- (1) Name:
Email:
- (2) Name:
Email:
- (3) Name:
Email:
- (4) Name:
Email:
- (5) Name:
Email:
- (6) Name:
Email:

** Photocopy of this form is acceptable

COMPANY STAMP & SIGNATURE

I, the undersigned, have read and understood the registration policy and accept the terms contained therein

Authorised Signature:
Name of authorised person:
Designation:

PAYMENT DETAILS

All payments are in Ringgit Malaysia (MYR)
Cash/Bank Draft/Postal Order/Electronic Transfer/Cheque/LPO should be crossed and made payable to:
Bank Account : **Persatuan Kualiti Kesihatan Malaysia**
Account No : **8001130728**
Bank Address : **CIMB Bank, Jalan Tuanku Abdul Rahman, Kuala Lumpur, Malaysia**

WORKSHOP FEE

Patient Safety Workshop
RM 750.00 / pax
**Note: Price exclude 6% GST

REGISTRATION & ENQUIRY

Contact: **Rebecca John / Hidayat Fathi**
Phone : 03-2681 2232
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EMail : patientsafety@msqh.com.my

DISCLAIMER

MSQH reserves the right to alter the programme schedule and details without any prior notification.
Change of training date or venue
MSQH reserves the right to make alternative arrangement to the above without prior notice to participants. However, every effort will be made to inform participants of the changes.
Additional expenses
MSQH shall not be responsible for any additional expenses incurred by participants in the course of attending the training.

CANCELLATION

Cancellation of registration is subject to the following:
- 14 working days prior to commencement, 15% of training fee will be charged as admisinstration fee.
- Less than seven (7) working days prior to the commencement, 50% of training fee will be charged.
- If no notification is received by the commencement date, full training fee will be charged.
Non Attendance
If participants fail to attend the training, a full training fee will be charge and substitute is allowed.