

Contributions to MSQH

Dr Kamal's involvement with MSQH has been consistent and grounded in the work of accreditation. He has supported hospital surveys and participated directly in assessing how standards are applied in practice. This has given him direct exposure to the realities faced by healthcare organisations as they work to strengthen patient safety, governance and quality systems. As CEO of IHH Healthcare Malaysia, he oversees a network where just about all hospitals are MSQH-accredited. This reflects his familiarity with the discipline required to maintain standards across different hospital settings. He has also attended training on the new MSQH standards, giving him a working understanding of both the survey process and the standards that guide it. His contribution is not only from a leadership position, but from direct participation in the work that MSQH carries out.

Manifesto if Elected as President of MSQH

Dear colleagues,

I am offering myself for the position of President of MSQH because I believe its role has never been more important.

MSQH is more than an accreditation body. It is a national institution entrusted with protecting the quality and safety of care in Malaysia, beyond organisational lines, hospital ownership and sectoral interests.

My involvement with MSQH has been grounded in the actual work of accreditation, from standards development to sustaining accreditation discipline across different hospital settings.

This matters even more now with the implementation of DRGs. As cost pressures grow, MSQH must stand firmly for standards, evidence, governance and patient outcomes, without compromise.

If elected, I will focus on three priorities:

1. Strengthen MSQH's own performance and credibility through clear indicators across governance, operations, clinical standards, surveyor capacity and surveyor quality. MSQH must measure itself with the same discipline it expects from others.
2. Turn MSQH into a national centre for quality intelligence by publishing clinical papers, quality data and outcome insights, while setting measurable five-year goals for Malaysia in clinical outcomes, governance and patient safety. Accreditation must guide improvement, not merely confirm compliance.

3. Build MSQH into a recognised regional brand for healthcare standards, trusted by countries, agencies and providers as a mark of quality, governance and patient safety. This will strengthen Malaysia's credibility as we promote our healthcare abroad and grow medical tourism.

Accreditation must be felt not only in documents, but in daily care: in handovers, medication safety, consent, clinical decisions, discharge planning and continuity of care.

It must also reflect the voices of patients and families, because safety is ultimately experienced at the bedside.

I seek your support for the work MSQH must now do for Malaysia.

Together, we can make MSQH a stronger national voice for quality, trust and better care for every patient.

Dr Kamal Amzan