

# WORKSHOP

## IMPLEMENTING QUALITY

FROM ZERO TO CHAMPION FOR PRIVATE SECTORS



**13 - 15 FEBRUARY, 2023**

**SERI PACIFIC HOTEL KUALA LUMPUR**

CHECK-IN AT 3PM (13.02.2023)

CHECK-OUT AT 12PM (15.02.2023)

**REGISTER TODAY !**



### OBJECTIVES

- Understand the process of carrying out a QA/QI Project
- Identify quality problems (opportunities for improvement)
- Identify key measures for improvement
- Determine process of gathering information
- Analyse and interpret finding(s)
- Formulate appropriate strategies for change

### TARGET AUDIENCE

This workshop is highly relevant to doctors, nurses, hospital administrators and healthcare workers in the PRIVATE sector who are interested or keen to know more about healthcare quality implementation.

### REGISTRATION FEES

<b>Member</b>	<b>RM 1,850 per pax</b>
<b>Non Member</b>	<b>RM 2,100 per pax</b>

\*\*Fees exclude 6% SST

\*\*Fees includes accommodation (single room) and meals



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## TRAINERS / FACILITATORS

### **Dato' Dr Abdul Jamil Abdullah**

Pakar Perunding Bedah  
SALAM Specialist Hospital

### **Dr Mohd Zulkifli Bin Mohd Kasim**

Former Head and Senior Obstetric & Gynaecology  
Consultant (Advanced O&G)

### **Mr (Dr) Azmi Alias**

Head Department & Senior Consultant Neurosurgeon  
Tunku Abdul Rahman Neuroscience Institute (IKTAR)  
Hospital Kuala Lumpur

### **Dr Samsiah Awang**

Pharmacist  
Head, Centre for Healthcare Quality Research  
Institute for Health Systems Research  
Ministry of Health

### **Dr Nur Ezdiani Mohamed**

Public Health Medicine Specialist  
Centre for Healthcare Quality Research  
Institute for Health Systems Research  
Ministry of Health

### **Prof Dato' Dr Hj Abdul Rahim Abdullah**

Chief Executive Officer  
Malaysian Society for Quality in Health

### **Associate Prof Dr Kadar Marikar**

Consultant  
Malaysian Society for Quality in Health

## OBSERVERS

### **Pn Khalidah Maruan**

Pharmacist  
Institute for Health Systems Research  
Ministry of Health

### **Dr Izzatur Rahmi Mohd Ujang**

Medical Officer  
Institute for Health Systems Research MOH  
Ministry of Health

## PROGRAM DAY 1

13 FEBRUARY 2023

05:00 PM	Registration
05:30 PM	Setting the scene (Ice Breaking Session)
07:00 PM	Dinner
08:00 PM	<b>Preamble - Introduction to Quality Management &amp; Accreditation</b> Prof Dato' Dr Hj Abdul Rahim Abdullah
09:00 PM	<b>Lec 1: Introduction to QA / QI Concepts</b> Dato' Dr Abd Jamil Abdullah
10:00 PM	Adjourn

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# PROGRAM DAY 2

14 FEBRUARY 2023

08:15 AM	Registration
08:30 AM	<b>Lec 2: Selection of Opportunities for Improvement (Problem Identification and Prioritisation)</b> Mr (Dr) Azmi Alias
09:30 AM	<b>Lec 3: Problem Analysis</b> Dr Mohd Zulkifli Mohd Kasim
10:30 AM	Tea Break
10:45 AM	<b>Lec 4: Measurement for Improvement</b> Dr Mohd Zulkifli Mohd Kasim
11:45 AM	<b>Group Work</b> All Facilitators
01:00 PM	Lunch Break
02:15 PM	<b>Lec 5: Process of Care &amp; Model of Good Care (MOGC)</b> Mr (Dr) Azmi Alias
03:15 PM	<b>Lec 6: Process of Gathering Information</b> Dr Samsiah Awang
04:15 PM	<b>Group Work</b> All Facilitators
05:30 PM	Tea Break
07:00 PM	Dinner
08:30 PM	<b>Group Work / Group Presentation</b> All Facilitators
10:30 PM	Adjourn

# PROGRAM DAY 3

15 FEBRUARY 2023

08:30 AM	Throwback
09:15 AM	<b>Lec 7: Overview of Data Analysis &amp; Visualization</b> Dr Nur Ezdiani Mohamed
10:15 AM	Tea Break
10:45 AM	<b>Lec 8: Overview of Strategy and Effects of Change</b> <b>Lec 9: Lesson Learnt &amp; Next Step</b> Dato' Dr Abd Jamil Abdullah
11:45 AM	<b>Group Work</b> All Facilitators
01:00 PM	Lunch Break
02:00 PM	<b>Group Presentation</b>
04:00 PM	<b>Continuous Quality Improvement - Accreditation Journey</b> Associate Prof Dr Kadar Marikar
05:00 PM	<b>Tea Break / Adjourn</b>

SCAN HERE:



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