

Healthcare Risk Management & Safety Workshop

Jointly organized by ECRI Asia Pacific & MSQH

1 - 3 July 2026
(Wed - Fri)
Kota Kinabalu,
Sabah, Malaysia

28 - 30 Oct 2026
(Wed - Fri)
Kuala Lumpur,
Malaysia

Overview:

This workshop highlights the critical importance of Risk Management and Patient Safety, addressing areas of immediate and emerging concern for healthcare personnel across all disciplines.

Participants will be encouraged to adopt a proactive, systems-based approach to understanding and managing hazards. Rather than focusing solely on managing the aftermath of an event, this workshop highlights the importance of embedding risk management into the systems and processes of everyday healthcare practice to support safe and more reliable care delivery.

It is also part of the accreditation requirement that healthcare organizations ensure quality services, safe patient care and safe working environments. Participants will gain insights into how effective risk management policies can be initiated, facilitated and sustained within their facilities.

Facilitators



Mr Eric Woo Kit Seong
Vice President
ECRI Asia Pacific



YBhg Datuk Dr Heric Corray
Chief Executive Officer
Malaysian Society for Quality
in Health

Who Should Attend:

- ▶ Hospital Administrators
- ▶ Hospital/Medical Centre Person-In-Charge
- ▶ Critical Care Unit Directors / Managers
- ▶ Quality Personnel
- ▶ Risk Managers
- ▶ Safety Officers
- ▶ Nurse Managers
- ▶ Biomedical Engineers
- ▶ Pharmacists
- ▶ Clinicians
- ▶ Heads of Department

**Register
Now!**



Kota Kinabalu:
RM2,700 (member*)
RM2,800 (non-member)

Kuala Lumpur:
RM2,500 (member*)
RM2,600 (non-member)

**member of MSQH*

Note: fees not inclusive of 8% SST and accommodation



Jointly Organized By:



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Healthcare Risk Management & Safety Workshop

Agenda

Day 1

7:45AM	Registration
8:15AM	Welcome Remarks <i>By: YBhg Datuk Dr Heric Corray</i>
8:30AM	Compliance to Risk Management, Patient Safety & Accreditation Brief for MSH to highlight compliance to MSQH accreditation and sharing on current edition and upcoming edition <i>By: YBhg Datuk Dr Heric Corray</i>
9:30AM	Tea Break
9:45AM	A Total Systems Approach to Enhancing Healthcare Safety <i>By: Mr Eric Woo</i>
10:45AM	Risk Identification Techniques <i>By: Mr Eric Woo</i>
11:45AM	Components of Risk Management <i>By: Mr Eric Woo</i>
12:45PM	Lunch Break
1:45PM	Incident / Event Management <i>By: Mr Eric Woo</i>
2:45PM	Investigation RCA Models <i>By: Mr Eric Woo</i>
3:45PM	Tea Break
4:00PM	Investigation RCA Models (Cont.) <i>By: Mr Eric Woo</i>
5:00PM	Session adjourns - End of Day 1

Day 2

8:00AM	Registration
8:30AM	Health IT Risk to Patient Safety <i>By: Mr Eric Woo</i>
10:00AM	Photo Session & Tea Break
10:25AM	Case Study Introduction: Clinical & Non-Clinical Case
11:25AM	Part 1: Case Study Group Work Discussion <i>a. Non-Clinical Case</i> <i>By: Mr Eric Woo</i>
12:30PM	Lunch Break
2:45PM	Part 2: Case Study Group Work (Cont.) <i>a. Clinical Case</i> <i>By: Guest Speaker</i>
4:00PM	Tea Break
4:15PM	Impact of Healthcare Technology Management towards Risk Management & Safety <i>By: Mr Eric Woo</i>
5:15PM	Session adjourns - End of Day 2

Day 3

8:00AM	Registration
8:30AM	Recap on Day 2 Highlights <i>By: Mr Eric Woo</i>
9:00AM	Group Presentation
10:20AM	Tea Break
10:35AM	Group Presentation (Cont.)
11:40AM	Brunch
12:15PM	Wrap-Up. End of Workshop

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